

The Living Cascade: Consumer Cascade Journeys

Insert name of meeting/group here



Agenda

- The Organizational Treatment Cascades
- Cascade Journeys
- Conclusions/Tell Your Cascade Story

Learning Objectives

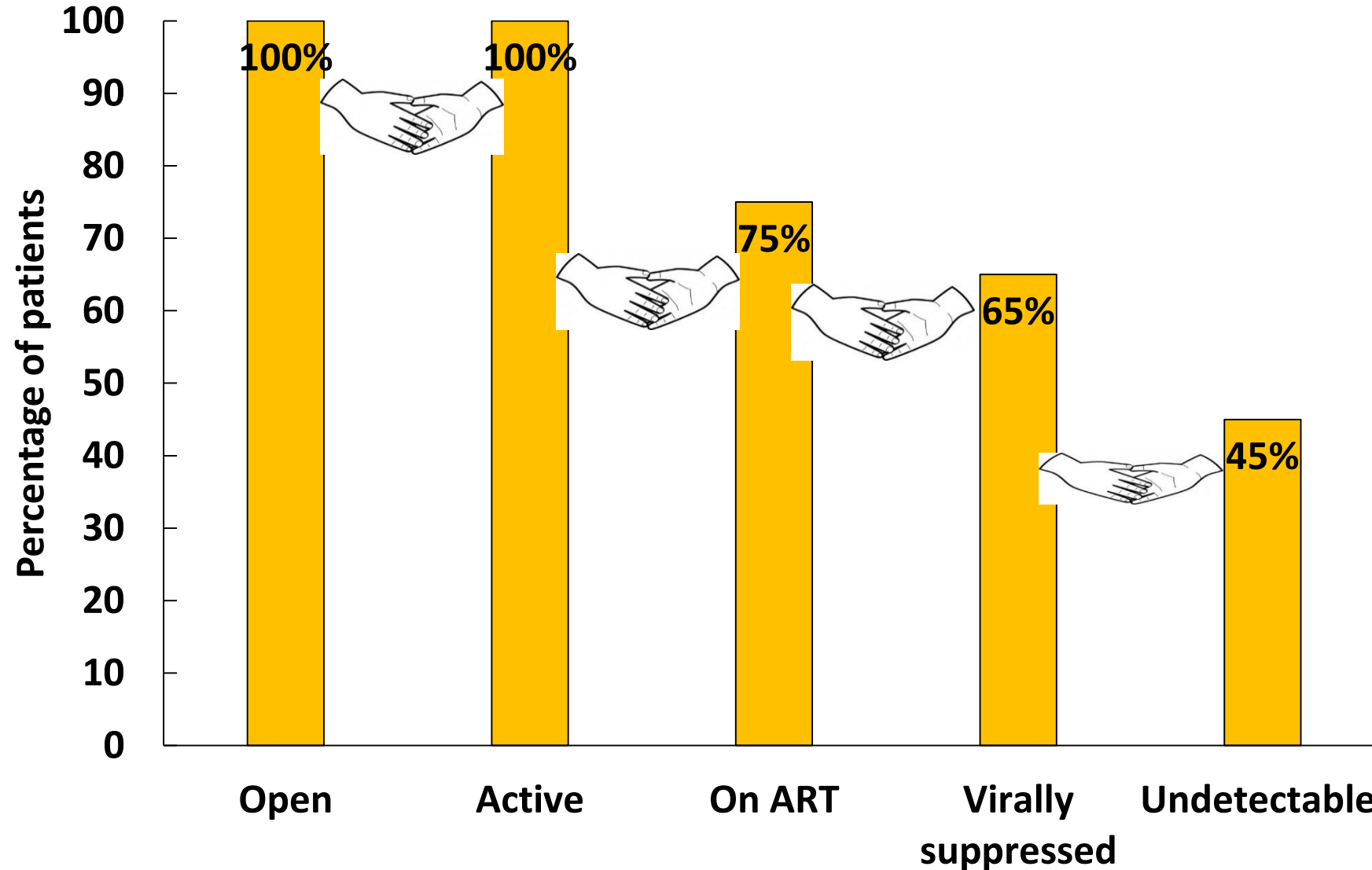
- Understand the consumer's perspective of care along the cascade
- Recognize that data represent real people with real experiences

Purpose of Organizational HIV Treatment Cascade

To show the number of individuals living with HIV infection, the medical care they are receiving, the medical care they need, and the results of that care

- A visual representation of HIV care and outcomes at a point in time
- Monitor the extent and quality of care being delivered to **all** HIV-positive patients seen at an organization
- Assess key parameters of care for persons living with HIV infection
- Identify gaps in care
- Prompt discussion on steps to improve HIV care outcomes
- Create data-driven plans to assess and improve care through QI activities.

Each process step along the cascade involves a human interaction

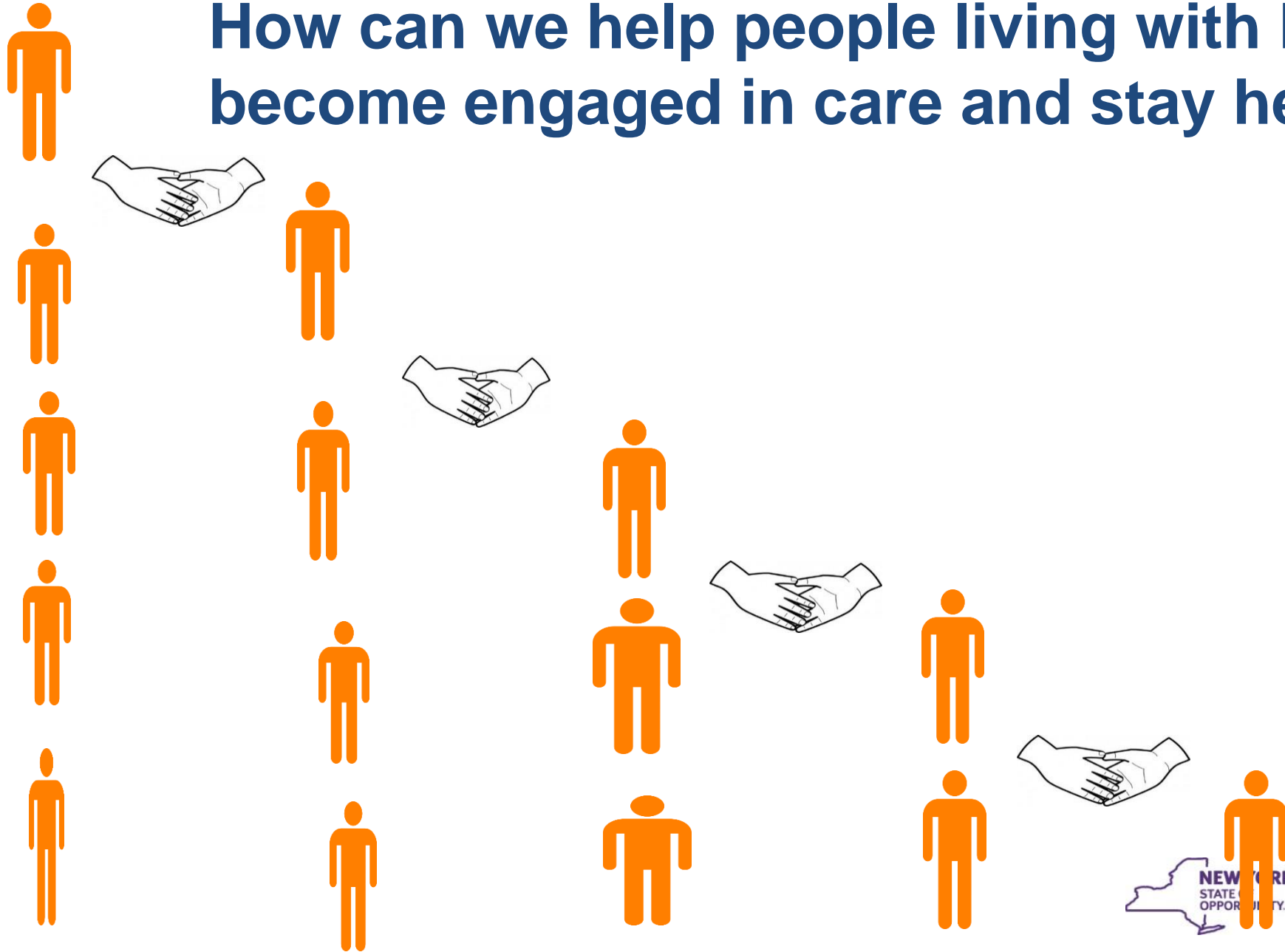




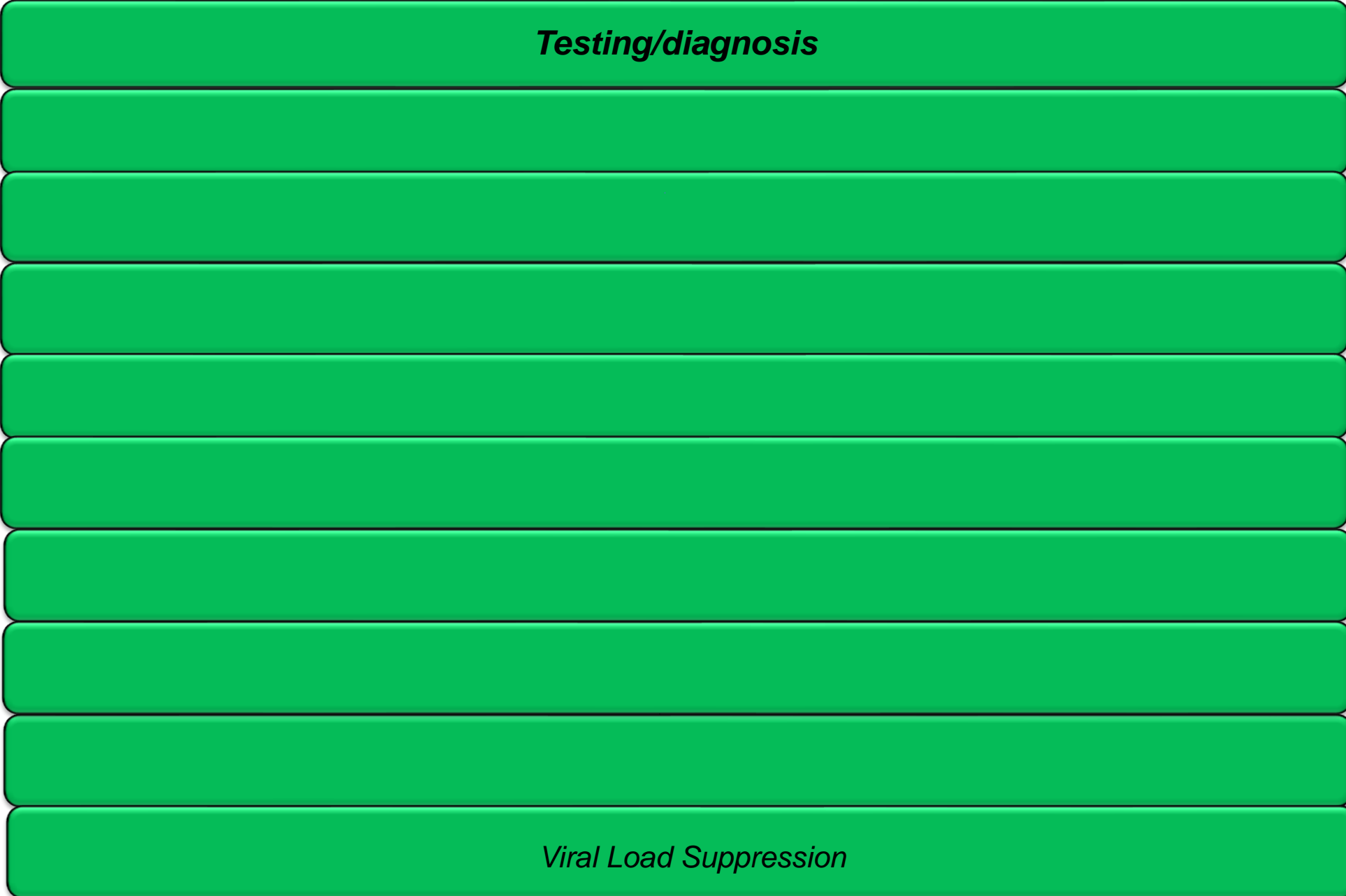
The Data are made up of real people



How can we help people living with HIV to become engaged in care and stay healthy?

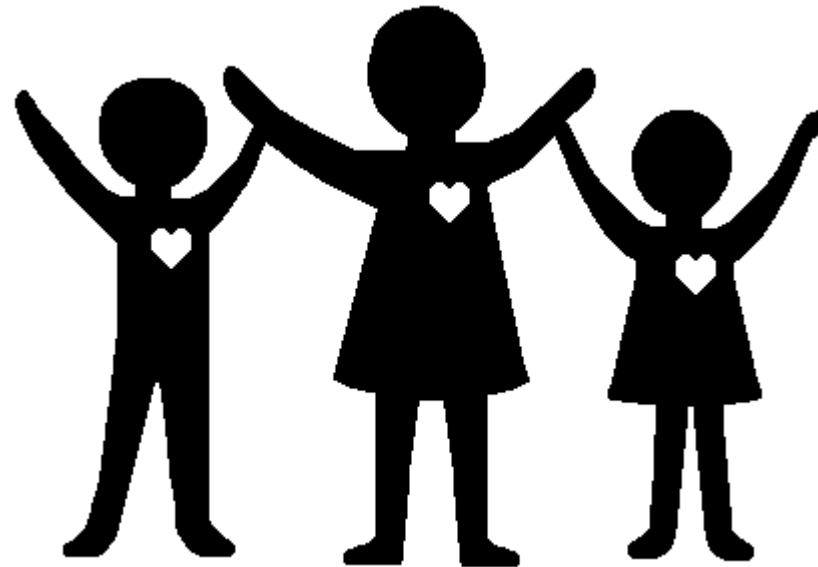


Journey 1:



Conclusion

Working together, we can all make a difference, improve supportive processes, and help consumers to become virally suppressed, maintain health and play an important part in ending the epidemic by 2020.



Tell Your Cascade Story!

If you are a consumer, family member or care provider who would like to tell a compelling story about a consumer's living cascade to viral load suppression and good health, please let us know! We would love to hear your story now or at an upcoming meeting!



References

- Bauer, J.E.; Duffy, G.L. and Westcott, R.T. (2006). *The Quality Improvement Handbook*. Milwaukee: ASQ Quality Press.
- Langley, G.J.; Moen, R.D.; Nolan, K.M.; Nolan, T.W.; Norman, C.L. and Provost, L.P. (2009). *The Improvement Guide: A Practical Approach to Enhancing Organizational Performance*. San Francisco: Wiley.
- Provost, L and Murray, S. (2011). *The Health Care Data Guide: Learning From Data for Improvement*. San Francisco: Jossey-Bass.
- Associates in Process Improvement. (2007). *The Improvement Handbook: Model, Methods, and Tools for Improvement, Version for: IHI Improvement Advisor Development Program*. Austin: Associates in Process Improvement.